



WVCHIP PROVIDER ENROLLMENT

WVCHIP transitioned medical and dental claims processing to Molina as of January 2016. We hope this transition will result in better customer service for our members and their healthcare providers.

What does this transition mean?

Providers are now required to enroll with WVCHIP using the same enrollment process as that used by WV Medicaid. HealthSmart will continue third-party administrator services for all claims with dates of service through and including December 31, 2015. Molina has begun adjudication of claims with dates of service January 1, 2016 and after. All utilization management, including prior authorizations, will continue to be handled by HealthSmart using the current processes and contact information.

How do I start the enrollment process?

Contact Molina at 1-888-483-0793 or 1-304-348-3360. Please enter your NPI first, and then select option 4. You may also go to the Molina website (wvmmis.com) and enroll through the provider portal. You may also apply using the paper application.

Special considerations apply to providers who wish to enroll under both West Virginia Medicaid and WVCHIP.

Providers who have already completed the revalidation process with Medicaid may have to answer a few additional questions needed for WVCHIP, as well as signing the WVCHIP provider agreement. You may apply using the shorter supplemental paper application.

Providers who have started the Medicaid revalidation process, but have not yet received their Medicaid Welcome Letter will be required to complete the Medicaid revalidation process at the same time as they complete their WVCHIP provider enrollment.

Providers who have not yet started the Medicaid revalidation process will have to initiate that process to start the WVCHIP provider enrollment process. Both enrollments will be completed at the same time.

If you wish to enroll only in WVCHIP, you will be required to complete the full enrollment process. Providers who wish to also newly enroll with Medicaid will be able to do so, but it is not a requirement to participate in both programs.

What happens if I do not complete this process?

WVCHIP cannot pay claims with dates of service of January 1, 2016, and after for any provider who has not completed the enrollment process for WVCHIP.

Any additional questions regarding this change may be sent to WVCHIP by email to wvchip@wv.gov or calling 304-558-2732.